



**I. COURSE DESCRIPTION:**

This course provides the students with in-depth knowledge of all essential and current Human Resource topics and techniques. The Fundamentals of Human Resources Management in Canada that best prepares graduates to manage Human Resources will be emphasized in this course.

**II. LEARNING OUTCOMES AND ELEMENTS OF THE PERFORMANCE:**

Upon successful completion of this course, the student will demonstrate the ability to:

**1. Describe the strategic role of Human Resource Management.**Potential Elements of the Performance:

- Define human resources management and describe its objectives.
- Analyze the strategic significance of human resources management.
- Describe the four phases in the evolution of HRM.
- Explain how HRM has changed over recent years to include a higher-level advisory role.
- Explain how HRM has taken on the characteristics of a profession.
- Discuss the internal and external environmental factors affecting human resources management and policies.

**2. Explain the changing legal emphasis.**Potential Elements of the Performance:

- Explain how employment-related issues are governed in Canada.
- Discuss at least five prohibited grounds for discrimination under human rights legislation.
- Describe the requirements for reasonable accommodation.
- Describe behavior that could constitute harassment.
- Explain the employer's responsibilities regarding harassment.
- Describe the role of minimums established in employment standards legislation and the enforcement process.

### 3. **Design and Analyze Jobs**

#### Potential Elements of the Performance:

- Explain the steps in job analysis and the difference between a job and a position.
- Describe the evolution of job design and how organizational structure influences job design.
- Explain the three reasons why competency-based job analysis has become more common.
- Describe and evaluate multiple methods of collecting job analysis information.

### 4. **Understand Human Resources Planning and Development**

#### Potential Elements of the Performance:

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- Define human resources planning (HRP)
- Discuss the strategic importance of HRP.
- Discuss the four strategies used to forecast internal human resources supply and four types of market conditions assessed when forecasting external human resources supply.
- Describe four quantitative and two qualitative techniques used to forecast human resources demand.
- Explain how organizations deal with labor surpluses and shortages.
- Define recruitment.
- Analyze the role of job posting, human resources records, and skills inventories in recruiting from within.
- Identify at least 10 methods used for external recruitment.
- Discuss strategies for recruiting a more diverse workforce.

### 5. **Explain the strategic importance of employee selection**

#### Potential Elements of the Performance:

- Define and discuss the strategic importance of employee selection.
- Define reliability and validity and explain their importance in selection techniques.
- Describe at least four types of testing used in selection.
- Analyze the conflicting legal concerns related to alcohol and drug testing.
- Describe the major types of selection interviews.
- Explain the importance of reference checking.
- Analyze the legal issues of reference checking.

## 6. Explain Performance Management

### Potential Elements of the Performance:

- Explain the five steps in the performance management process.
- Describe five performance appraisal methods and the pros and cons of each.
- Discuss the major problems inhibiting effective performance appraisal.
- Discuss 360-degree appraisal from multiple sources.
- Describe the three types of appraisal interviews.
- Discuss the future of performance management.

## 7. Describe Occupational Health and Safety

### Potential Elements of the Performance:

- Analyze the responsibilities and rights of employees and employers under the occupational health and safety legislation.
- Explain WHMIS legislation.
- Analyze three basic causes of accidents.
- Describe how accidents at work can be prevented.
- Discuss six major employee health issues at work.
- Explain why wellness programs are becoming increasingly popular.

## 8. Explain how to manage employee separations

### Potential Elements of the Performance:

- Define voluntary and involuntary employee turnover and explain the impact of each method.
- Analyze important HR considerations in ensuring fairness in dismissals, layoffs and terminations.
- Define wrongful dismissal and constructive dismissal.
- Discuss the three foundations of a fair and just disciplinary system.
- Explain the six steps in the termination interview.

## 9. Describe Labour Relations

### Potential Elements of the Performance:

- Discuss the key elements of Canada's labour Laws.
- Outline the five steps of the labour relations process.
- Describe the five steps in a union organizing campaign.
- Describe the three steps in the collective bargaining process.
- Explain the typical steps in a grievance procedure.
- Describe the impact that unionization has had on human resources management.

## III. TOPICS:

1. Chapter 1: The Strategic Role of Human Resources Management
2. Chapter 2: The Changing Legal Emphasis.
3. Chapter 3: Designing and Analyzing Jobs
4. Chapter 4: Human Resources Planning and Recruitment
5. Chapter 5: Selection
6. Chapter 7: Performance Management
7. Chapter 10: Occupational Health and Safety
8. Chapter 11: Managing Employee Separations
9. Chapter 12: Labor Relations

## IV. REQUIRED RESOURCES/TEXTS/MATERIALS:

Management of Human Resources: The Essentials Fourth Canadian Edition,  
Gary Dessler; Pearson Canada ISBN: 9780132114905

## V. EVALUATION PROCESS/GRADING SYSTEM:

<b>Exam #1: Chapters 1, 2 &amp; 3</b>	<b>34% of grade</b>
<b>Exam #2: Chapters 4, 5 &amp; 7</b>	<b>33% of grade</b>
<b>Exam #3: Chapters 10,11 &amp; 12</b>	<b><u>33%</u> of grade</b>
<b>Total</b>	<b>100%</b>

**Exams:** Students can expect exams to be practical in nature (the application of textbook material) and multifaceted (there will be a variety of measurement devices used). Exam material may include video supplements, handout material and library reserve readings.

Missed exams and assignments not submitted by due date will be assigned a grade of zero.

**There will be no re-writes of missed Exams.**

The following semester grades will be assigned to students in postsecondary courses:

<u>Grade</u>	<u>Definition</u>	<u>Grade Point Equivalent</u>
A+	90 – 100%	4.00
A	80 – 89%	
B	70 - 79%	3.00
C	60 - 69%	2.00
D	50 – 59%	1.00
F (Fail)	49% and below	0.00
CR (Credit)	Credit for diploma requirements has been awarded.	
S	Satisfactory achievement in field /clinical placement or non-graded subject area.	
U	Unsatisfactory achievement in field/clinical placement or non-graded subject area.	
X	A temporary grade limited to situations with extenuating circumstances giving a student additional time to complete the requirements for a course.	
NR	Grade not reported to Registrar's office.	
W	Student has withdrawn from the course without academic penalty.	

If a faculty member determines that a student is at risk of not being successful in their academic pursuits and has exhausted all strategies available to faculty, student contact information may be confidentially provided to Student Services in an effort to offer even more assistance with options for success. Any student wishing to restrict the sharing of such information should make their wishes known to the coordinator or faculty member.

## VI. SPECIAL NOTES:

### Classroom Decorum:

Students will respect the diversity and the dignity of those in the classroom. Student will respect the professor's right and duty to teach and students' right to learn without interference. Students who cause any interference with the objectives of the class will be asked to leave the classroom.

Students attending this class do so to study Human Resource Management; therefore, no other activity will be permitted. Students who wish to engage in other activities will be asked to leave the classroom, as described above.

**Cell Phones must be turned off during class time. If a student does not follow this policy they will be asked to leave the classroom.**

It is the professor's intention to maintain proper classroom decorum at all times in order to provide the best possible learning and teaching environment.

**Electronic devices used to record instruction are not allowed in the classroom with the exception of issues related to accommodations of disability. Formal accommodation documentation must be provided by the student from the Disability Services Department prior to requesting the recording of instruction.**

### Attendance:

Sault College is committed to student success. There is a direct correlation between academic performance and class attendance; therefore, for the benefit of all its constituents, all students are encouraged to attend all of their scheduled learning and evaluation sessions. This implies arriving on time and remaining for the duration of the scheduled session. ***It is the departmental policy that once the classroom door has been closed, the learning process has begun. Late arrivers will not be granted admission to the room.***

**Students are expected to attend all scheduled classes. Attendance will be taken for each class on a sign in basis. In all cases, attendance of less than 80% of the scheduled classes is not acceptable.**

Return of Students' Tests, Exams and Assignments:

Tests and assignments will be returned to students during **one of the normal class times**. Any student not present at that time must pick up his/her test or assignment at the professor's office within two weeks of that class. Tests and assignments not picked up within the two weeks will be discarded. End of semester tests and assignments will be held for two weeks following the end of the semester. If they have not been picked up within that two-week period, they will be discarded.

Students are required to retain their tests and assignments in the event that there is a disagreement with the mark received and the mark recorded by the professor. If the student is not able to present the test/assignment in question, the professor's recorded mark will stand.

Contact Information:

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**COURSE OUTLINE ADDENDUM**

The provisions contained in the addendum located on the portal form part of this course outline.